

## ShorePatrol

### Managed Security

#### There's Good Reason Enterprises Are Turning to ShorePatrol Managed Security

- Strengthens the protection of business assets
- Scales security capabilities without adding headcount
- Optimizes the effectiveness of existing security investments
- Fast start-up and value realization
- Quickly converts security data to real, actionable events through automation
- Gain the expertise of a highly qualified, dedicated security team
- Services adhere to your compliance requirements
- Lower TCO than typical in-house alternatives
- Integrates with other ShorePatrol Operational Support Services to provide complete support across the technology lifecycle

There is no question that establishing effective IT security is a vital strategy for protecting the assets of today's digital business. Without it, businesses are exposed to potentially catastrophic disruption, loss of reputation and trust, and considerable financial repercussions. But all too often, businesses continue to be impacted by malicious attacks even after making substantial investments in security technology. A major reason is that IT departments remain challenged to stay on top of the number and sophistication of new threats and struggle to make sense of the massive amount of security data and alerts streaming from the growing number of systems in their network.

To capably respond to threats confronting the business, IT teams must immediately know what security events are real and require quick action.

#### Rock-Solid Security for Your Environment

The ShorePatrol Managed Security Service provides a comprehensive set of interconnected services that are proven to help IT organizations win the security battle:

- Threat management
- Log management and correlation
- Escalation and incident support
- Visualization and reporting
- Routine service reviews



The service is aligned to clients based on individual business strategy, compliance requirements, and risk profile. Fully-managed, co-managed and customized service models are available. Options such as selectable coverage hours provide the flexibility that clients need to tailor the service around their existing environment, internal support capabilities, and prior security investments. Clients also have the option of deploying the security platform in the ShorePatrol cloud environment, their private cloud, or on-premises.

## Feel Confident That Your Systems and Data Are Truly Secure

### Continuous Automated Threat Detection

With the fully-managed ShorePatrol Managed Security Service, security data sourced from diverse systems and security technology residing in the client's network flows to a provided Security Information & Event Management (SIEM) system. Automated analysis and detection technology continuously monitors the data for threats, and logs are assessed for potential threat scenarios.

### 24x7 Security Operations Center

Activities indicative of an attack are automatically logged as incidents in a ticketing system at the 24x7 Security Operations Center (SOC), and security professionals are assigned to investigate, validate, and prioritize the incident. The SOC engages client personnel as necessary for containment and remediation following a defined escalation process. Through the identification and validation of real high-priority issues provided by the ShorePatrol Managed Security Service, IT teams are equipped to overcome the obstacles and immediately act to protect the business.

### Incident Tracking, Review & Analysis

All incidents, activities, handoffs, and escalations are tracked for further review and analysis, and to support the client's security compliance requirements. Informative dashboards and reports provide IT teams with a clear picture of the risks facing the business. A ShoreGroup Customer Care Advocate is also engaged to manage the service relationship and optimize the value that clients derive from it.